This page provides a template for reporting the results of a UX Walkthrough which can be used with any website or software product.

Generic UX/Cognitive Walkthrough Report Template

**Evaluation Completed by:** Chase Harrison

**URL** : **https://webdevgroupcu.org/atlas4519/citylightsbad/Welcome%20to%20CityLights!%20%5BInaccessible%20Home%20Page%5D.html**

**Date:**  2025-03-11

**Scope of Walkthrough**

•    Functional Areas focused on for review

Navigating to an article and then sharing it with a friend

**User profile(s):**

* Nick, the curious grad student
* specify the needs, preferences, and limitations the user may have

Nick has recently injured his right hand. As a result, he:

* + Cannot use a standard computer mouse
  + Relies heavily on keyboard shortcuts and navigation

Nick also struggles with ADHD and migraines. As a result he:

* Is extra susceptible to eye strain
* Struggles with light and sound sensitivity

**Scenarios**

* + Nick wants to find an article that he can send a screenshot of to his friends

**Assumptions for this evaluation:**

* Nick needs to use a keyboard to navigate the site
* Nick needs to use a lower screen brightness on his display
* Nick sometimes has to enlarge text if it is too dense

**Cognitive Walkthrough Worksheet**

This section should be used by evaluators to keep track of the steps & screens they followed through the application in the cognitive walk-through. Any positive results or issues found should be included in the two sections above.

**Scenario 1:  Nick wants to find an article that he can send a screenshot of to his friends**

| **#** | **Step** |  | **Screen** | **Comments/issues** | **~~Principle & WCAG 2.1 Guideline~~**  **(skip this column for now)** | **Suggestions for solution** | **Screen shot or link to screen shot** |
| --- | --- | --- | --- | --- | --- | --- | --- |
| 1 | Go to the example news sites [home page:](https://webdevgroupcu.org/atlas4519/citylightsbad/Welcome%20to%20CityLights!%20%5BInaccessible%20Home%20Page%5D.html) |  | Home page | Nick wants to navigate to news to find an article to share |  |  |  |
| 2 | Tab to news page |  | Home page | Tab navigation only selects the quick menu and not and links on the page |  | Allow the tab navigation to select every link available |  |
| 3 | Needs to use other hand to try to click |  | Home page | Unable to use keyboard navigation, Nick has to use his non-dominant hand to try to move the mouse to the News Page |  | ‘’ |  |
| 4 | Lands on News page |  | Error page | The link takes him to an error page, as the link appears to have changed |  | Test the site to ensure that all links are still functional |  |
| 5 | Return to home page |  | Home page | By pressing backspace, Nick returns to the previous (home) page |  |  |  |
| 6 | Clicks on other “news” link |  | Home Page | Nick has to attempt to use his non-dominant hand to click on the other “news” link |  |  |  |
| 7 | Lands on News page |  | News Page | Unclear that this is the correct page, as it is not highlighted in the navigation |  | Highlight the selected page in the navigation bar |  |
| 8 | Zoom in to read |  | News Page | As the text is very small and dense, Nick needs to ctrl-+ to zoom so he doesn’t strain his eyes |  | Have more white space on the page |  |
| 9 | Open the screenshot menu |  | News Page | Nick uses his screenshot shortcut (win-shift-s) to open the screenshot menu |  |  |  |
| 10 | Keyboard navigate to select the right settings |  |  | Using tab, the arrows, and enter, Nick takes his screenshot |  |  |  |
| 11 | Email it |  |  | Using keyboard shortcuts, Nick then navigates to his email, pastes the image in, and sends it |  |  |  |